



Human Services (HS)

Employees of the Month

HS Connection Staff



**Malinda Hernandez, Veteran Service Representative
Veterans Affairs (VA)**

Malinda began her career with the County in 2001 with Solid Waste Management and in 2010 she joined Veterans Affairs (VA) as a Veteran Service Representative. She consistently demonstrates a willingness to learn and grow professionally and is a fantastic resource for her clients. Malinda looks for additional ways to help veterans and often refers them to other programs and services available. She maintains a gentle and helpful attitude and provides the highest quality of customer service.

Melinda's hard work directly contributes to the health and well-being of our veteran community and the overall success of VA. As the daughter of an Air Force veteran, she is passionate about serving other veterans and their families, and is a highly valued member of the Veterans Affairs team.



**Alex Harris, Stores Specialist
Information, Technology & Support Division (ITSD)**

Alex is an exceptional storekeeper who helps manage a particularly busy warehouse used to store over 15,000 pieces of IT-related equipment for all Human Services departments. He is a team player who is always willing to help out as needed. Alex has blossomed into an effective storekeeper learning different processes and practices which help keep, what is sometimes a limited space, in proper order.

Tracking equipment on a day-to-day basis can be a daunting task that can quickly reach monumental status when large shipments are received. Recently, Alex demonstrated his ability to handle these tasks during computer and monitor refresh projects for TAD, CFS and DAAS. He was able to efficiently store and track large shipments of new equipment received at the warehouse, in addition to old equipment removed from different locations and scheduled to be surplus or repurposed to other departments. Alex continuously meets and/or exceeds his productivity on a monthly basis. He is an independent worker who interacts well with staff while maintaining good working relationships.

Alex honestly cares about the warehouse and its role in day-to-day operations making him an asset to ITSD.

