



Human Services (HS)

Employees of the Month

HS Connection Staff



**Lori Morgan, Supervising Social Service Practitioner
Children and Family Services (CFS)**

Lori is a Supervising Social Service Practitioner (SSSP) with the Systems Resources Division of Children and Family Services (CFS). She began her career with CFS nine years ago as a Social Service Practitioner and promoted in November 2012 to Supervising Social Service Practitioner. Lori is responsible for coordinating and overseeing the training and job related activities of all newly hired social work staff.

She has been instrumental in ensuring new CFS staff receive the training, coaching, and mentoring necessary to provide quality, professional services to children and families in San Bernardino County.

In addition to her supervisory duties, Lori is responsible for chairing the CFS Training committee. This committee is responsible for making recommendations on training needs for CFS staff. Lori is also responsible for working with the Child Welfare Training Academy and other child welfare agencies to develop training curriculum for child welfare staff. She receives praise for being fair and consistent, as well as for her hard work, dedication and collaborative efforts. In her spare time, she enjoys spending time with her family, baking, cooking, playing video games and reading a really good book. We are honored to have Lori as part of the CFS family!



**Monique Hernandez, Quality Support Supervisor
Research, Outcomes, and Quality Support (ROQS)**

Monique supervises the Quality Support team in Research, Outcomes, and Quality Support (ROQS), formerly Legislation, Research, and Quality Support Services. After working nine years with the Transitional Assistance Department, she joined ROQS and was quickly promoted to Quality Support Supervisor. Monique has been a great asset to multiple departments in Human Services by supervising processes that

ensure proper casework and adherence to best practices. In her current assignment, she is responsible for Quality Assurance for In-Home Supportive Services and for reviewing Children and Family Services adherence to their system improvement plan.

In the year that Monique has been with ROQS, she has successfully managed changes while training new staff and accepting new assignments. Her dedication to serving the children and families of San Bernardino County extends beyond her work for our county. Monique was recently appointed to the Board of Directors for CASA (Court Appointed Special Advocates), a non-profit organization that advocates for children in, or at risk of, placement.

