



Transitional Assistance Department (TAD)

Colton TAD Office Relocates, Offers Enhanced Services

HS Connection Staff

The site of a former car dealership is now where Colton residents can come for a variety of assistance, including job readiness and job search classes.

In July, the San Bernardino County Transitional Assistance Department relocated its Colton office to 1900 West Valley Blvd., a site formerly occupied by a Ford dealership.

“The new location has a much larger lobby, space for classes, and the latest technology for an enhanced customer service experience,” said Transitional Assistance Department Director Nancy Swanson. “All of these features allow us to work toward achieving the Countywide Vision by helping our customers attain self-sufficiency.”

The 4,000 square foot lobby will feature self-service lobby management technology, including a self-service kiosk and wireless bar code readers for customers to scan applications for assistance. The technology means that customers will have reduced wait times and will not have to wait in line at all for some services. A handful of offices are already using the lobby management technology.

Added classroom space will allow the office to offer classes that will prepare those receiving assistance to learn job preparation and job interview skills.

“This office represents a vibrant future for our residents in Colton,” said Fifth District Supervisor Josie Gonzales. “Those needing assistance can come here to apply for much needed services for themselves and their families and then be equipped with skills that will allow them to find employment and achieve self-sufficiency.”

The Transitional Assistance Department is doing its part to help the community achieve the Countywide Vision by ensuring residents have the resources they need to provide the necessities of life to their families while setting a course for self-sufficiency. Information on the Countywide Vision can be found at www.sbcounty.gov/vision.