



IHSS Public Authority

People Helping People



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Helen Lopez,
Executive Director



MANAGEMENT STAFF

- Helen Lopez, *Executive Director*
- Rosa Hidalgo, *Deputy Director*
- Myette Christian, *Registry Manager*
- John Dixon, *Provider Services Coordinator*
- Jessica Hoier, *Staff Analyst*
- Marisol Hill, *Fiscal Assistant*

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- Diana Madrigal, *Registry Clerk*

San Bernardino

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- Carolina De Leon-Armendariz, *Registry Clerk*
- Ruth Diaz, *Registry Clerk*

Victorville / Barstow

- Wesley Williams, *Registry Specialist*
- Emily Penland, *Registry Specialist*
- Priscilla Arias, *Registry Clerk*
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Yucca Valley / Yucaipa

- Laura DeLuca, *Registry Specialist*
- Maricela Lamboy, *Registry Clerk*

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- Freddie Barrera, *Training*
- Valerie Martinez, *Criminal Background Investigations*
- Danielle Roberson, *Criminal Background Investigations*
- Haydee Duncan, *Criminal Background Investigations*
- Rebecca Esparza-Castaneda, *Reception*

WELCOME to the Public Authority Fall Newsletter. There are many things “happening” in our world of IHSS, both at the local level and at the state...I am going to use this forum to call attention to some of them, in the hope that it will help ease these transitions for all of you.

TIMECARD SUBMISSION: Starting Jan 15, 2012, all timecards **MUST** be submitted to an IHSS designated address **BY MAIL**. Drop off will no longer be available. You will be getting notices with instructions, and messages on your paychecks indicating this change, but we wanted to give you advance notice.

TRIGGER CUTS: As you may recall, part of the 2011-12 State Budget resolution was the implementation of additional cuts, including for IHSS, starting Jan, 2012, if the state did not see the revenues that the approved budget counted on for the first six months of the fiscal year (July-Dec). So, a shortfall in projected revenue is said to “TRIGGER” additional cuts. While the final tally of revenues will not be in until Dec., from all indications we have at this point the state is FAR away from reaching the goals it set for revenues, and the TRIGGER will probably get pulled. If it does, IHSS consumers will see an additional 20% cut in their hours,

starting in January, 2012. As well, the IHSS County side and the IHSS Public Authority will also see a 20% cut, which will further decrease the levels of service we now provide. As always, we encourage you to work with your Union and other advocates, and to call or write your legislators to plead with them to NOT let these cuts go into effect; your personal stories are the most effective tool in changing the way cuts are implemented.

HEALTH CARE: The Public Authority and your Union have been working very hard to develop alternatives for health care for those providers that are eligible for the PA health benefits through Select Benefits, but for whom there are no current openings (i.e., those on the “Waiting List”) and we have put together a program that we believe will be affordable. If you are on the waiting list, you will be getting some explanatory materials in the mail very soon, and we URGE you to send back the enclosed interest survey; if we do not get 10% of the wait list to voluntarily join, we will not be able to offer the program.

As always we encourage you to call the PA with any questions you have regarding these upcoming changes and thank you for all you do for those you care for. ☺



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NACo 2011 Awards Recognition of Award Winning Programs



From Left to right: Rosa Hidalgo-Deputy Director IHSS Public Authority, Helen Lopez-Executive Director IHSS Public Authority, Honorable Josie Gonzalez-Chair SBC Board of Supervisors, Jeanette Hill-Staff Analyst II WDD, and Janice Lindsay-Deputy Director WDD

San Bernardino County was the third highest recipient in California, of NaCo awards by the National Association of Counties. San Bernardino County won 27 NACo achievement awards meant to recognize the improvement of public services and management by county agencies. To win the awards, counties across the nation must first submit programs developed and executed by individual departments. NACo then chooses the winners of the awards every spring. The County Board of Supervisors recognized and honored the people and departments responsible whose work led to the awards Tuesday, August 23, 2011. The Public Authority of San Bernardino County, is very proud to have partnered with the Workforce Investment Board in a program nominated, and awarded a 2011 NaCo award.

BRIEF DESCRIPTION:

In 2009; legislation required that all caregivers through IHSS have Department of Justice background clearance. This legislation impacted nearly 20,000 existing low income caregivers in San Bernardino County who typically work less than 30 hours per week. The In-Home Supportive Services Live Scan Assistance program was a collaborative effort between the Department of Workforce Development and the IHSS Public Authority to fund the cost through the WIA program for background investigations and fingerprinting for 2,380 caregivers allowing them to retain their employment. 





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DID YOU KNOW?

- As an IHSS Provider you are not allowed to discuss any information about any client unless it is within the operation of your job duties. Sharing with a friend, family member, or other agency any information about your client is a breach of confidentiality. If you are found to have disclosed information on any client for purposes other than the operation of your duties, you can be charged with a misdemeanor crime and can be subject to disciplinary action, including termination of employment. Don't Risk it! Keep everything about your client confidential.

WELFARE AND INSTITUTIONS CODE 10850

- California Penal Code section 11142 prohibits you from giving a copy of your criminal record to an unauthorized third party. In addition, California Penal Code section 11125 prohibits an individual or agency from requiring you to provide him/her or the agency with a copy of your criminal record or proof that a record does or does not exist. Violation of either of these sections is a misdemeanor offense.
- Beginning January 15, 2012, all timesheets must be mailed to a designated IHSS office. After that date, all drop boxes will be removed. 📧

Important! Health Benefits

You may have recently received a mailer from the Union (ULTCW-SEIU) about a program called "**Healthy San Bernardino**", a Low Income Health Plan. This mailer was sent in error and **should be disregarded**. While the program described is being developed by San Bernardino County, it has NOT BEEN APPROVED and is NOT OPEN FOR ENROLLMENT. The program, which is still being developed, is NOT sponsored by the IHSS Public Authority, was NOT developed by the Union, and is NOT limited to IHSS providers. The Public

Authority and Union will assure that you receive timely information regarding enrollment opportunities for this program, when and if it becomes available. **Please do not go to, or call, any of the sites identified in the mailer at this time,** as ENROLLMENT IS NOT OPEN and the sites have no information regarding the described program. Should you have questions, please call the **Public Authority at 866-985-6322**, option 5; or, **ULTCW MAC Unit at 877-698-5829.** 📧






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Have a Wonderful Caregiver?

November has been designated as **National Caregiver Appreciation Month.**

The Public Authority would like to help you thank your special caregiver. **We will select providers for the November National Caregiver Appreciation Event to be awarded a certificate.** Please contact the Public Authority for a nomination form. If selected, your provider will be presented with a certificate of appreciation at one of the Annual Public Authority National Caregiver Appreciation Day Events.

All nominations must be received by October 11, 2011. 

“There are only four kinds of people in the world – those who have been caregivers, those who are currently caregivers, those who will be caregivers and those who will need caregivers”.


- Rosalyn Carter



REMEMBER TO UPDATE -REMEMBER TO UPDATE -REMEMBER TO UPDATE



Welcome Laura DeLuca!

Laura is the newest Social Worker (Registry Specialist) to the Public Authority Department. She will be assisting IHSS clients in the Yucca Valley and Yucaipa area. Laura has her Masters Degree in Social Work and has served two internships in two County departments. Laura has the education, skills and experience to best assist the IHSS consumers. Please help us in welcoming her to the Public Authority Team! Welcome Laura! 





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HEALTH BENEFITS

We are considering a Voluntary health benefit plan, exclusively for providers on the IHSS Public Authority (IHSSPA) waiting list. The San Bernardino County IHSSPA has recognized the need for alternative health coverage for providers on our waiting list and has collaborated with Select Benefits, the current health provider, to introduce a proposed voluntary health benefit plan that may be affordable for you. This proposed offer will cover you during the waiting period, until a designated opening is available for you on the current Health Benefit Plan. Once a designated opening is available for you on the current Health Benefits plan, you will be transferred over and will no longer have to pay for the voluntary individual group health plan.

WHAT COMES WITH THE PROPOSED PLAN?

- Health coverage
- A Pharmacy Discount Program is included at no additional cost
- Patient Advocacy Services at no additional cost
 - Find the right doctors, dentist, specialist and other providers
 - Schedule appointments, arrange for special treatments and tests
 - Answer questions about test results, treatments and medications
 - Plus many more services

If we move forward with the proposed voluntary health care benefits plan, you will be sent an application for coverage and still have the benefit of remaining on the waiting list until an opening is available for you on the current health plan. We would like to hear back from you regarding this voluntary health program. If you are interested in finding out more information about the program and you are currently on the IHSS Public Authority health benefits waiting list please contact IHSS Public Authority at **1-8966-985-6322** option 5.





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TRAINING

S	B	C	U	J	G	N	I	R	A	E	H	A	T	X	B
T	V	R	G	K	L	A	Y	C	F	I	R	E	N	S	L
E	T	H	A	S	Q	X	H	K	N	T	Z	U	J	E	O
P	W	F	U	I	R	A	V	L	Q	E	B	X	K	V	O
S	E	U	D	Y	N	U	S	T	R	O	K	E	N	O	D
A	Z	B	X	D	C	B	W	M	O	P	R	O	M	L	H
L	E	E	H	W	Z	S	E	N	S	O	R	Y	U	G	B

- 1.) _____ pressure is recognized as one of our five vital signs.
- 2.) Alzheimer's Disease affects every area of the _____.
- 3.) Adults 65 years and older are twice as likely to die in a _____ than the national average.
- 4.) _____ are worn when there is a chance of coming into contact with body fluids such as blood, feces, sputum or urine.
- 5.) _____ hygiene is the simplest, most effective action people can take to reduce the spread of infectious diseases.
- 6.) _____ loss is one of the most common communication problems experienced by people as they age.
- 7.) _____ neural hearing loss is a comon type of hearing loss among the aging, caused by damage in the inner ear or nerve pathways to the brain.
- 8.) Aphasia is a speech disorder that affects processing and programming of information. It is usually caused by a _____ or a head injury.
- 9.) Most falls occurring outdoors are on curbs or _____.
- 10.) The _____ lock causes the wheelchair not to move and sets it in a locked position.

ANSWERS: 1.) blood, 2.) brain, 3.) fire, 4.) gloves, 5.) hand, 6.) hearing, 7.) sensory, 8.) stroke, 9.) steps, 10.) wheel

If you do not know most of the answers to these questions, well maybe it's time for you to attend some our IHSS Public Authority trainings. Here is a list of all of our trainings:

- Alzheimer's Communication
- Aphasia
- Caregiver Wellness
- Cultural Competence
- Eating for a Healthier You!
- Elder Abuse
- Food Safety
- How to Use a Mechanical Lift
- Hearing Loss
- National Caregiver Training Program (4 week course covering 10 topics)
- Nutrition
- Re-Think Your Drink
- **CPR/First Aid (coming soon)**

For class availability, please call The Public Authority at (866) 985-6322





ADVERTISEMENT

Do you need a private care provider?

We are a group of caregivers who are, or have been, available through the Public Authority Registry and are available for private pay services. Payment arrangements are made directly with us, and neither the Public Authority nor IHSS is responsible if you hire us privately.



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VICTORVILLE AREA / BARSTOW

Amanda Housatchenko- 760-810-0239 / 760-605-4400
 Antionette Sylvester-760-927-9463
 Brenda Travis- 818-439-5958
 Carolyn Coley- 760-792-1485
 Clara Waters- 760-605-9141
 Deborah Hope- 760-900-3251
 Diana Matta- 760-605-8424
 Edna J. White- 760-963-9534
 Elizabeth Aguirre- 760-927-7611
 Fabiola Rivas- 760-524-3569
 Hector Salinas- 760-596-7583
 Irma Gomez- 760-792-6851 / 760-962-1223
 John Family- 760-240-4512
 Julie Ararid- 760-948-8604
 Katherine Rowfe- 760-220-3229
 Kathryn Ross- 760-780-0512 / 760-780-8945
 Kimberly Smith- 760-680-6253
 Krissy Thorne- 909-997-1746
 Leslie Morton- 760-486-5910 / 760-247-6937
 Lillie Scarlett- 760-605-2661
 Linda Gill- 760-221-0217
 Linda Swan- 760-952-2317
 Loretta Jemison- 760-553-3667
 Marlene Brumfield- 760-684-0550
 Mary Martini- 760-246-5653
 Mercy Wood- 760-686-6542
 Michelle Hunt- 760-952-9916
 Michelle Montalvo- 760-261-9221
 Modelfa Lozano-Rodriquez- 760-488-1160
 Nicholas Moore- 760-284-2712
 Nicole Hixson- 760-912-5598
 Pamela Plummer- 817-710-9053
 Que'Ana Fleming- 760-951-1830
 Rebecca Meyers- 760-242-0825
 Rene Cisneros- 760-605-9639 / 760-669-5102
 Rosa Lorenzo- 760-780-5550
 Sandra Collins- 760-662-5911
 Sandra Davis- 760-964-5800
 Shirley Bailey- 760-245-4786
 Stella Achor- 760-985-6556
 Tunleha Hunter- 323-347-1714/ 760-241-9240
 Una Mitchell-909-586-7562
 Velma Watson - 760-953-9343
 Venea Tunstell- 760-949-7177
 Yesenia Grajeda- 760-617-0631

YUCCA VALLEY AREA

Angela Hypes- 760-364-3089
 Heather Anderson- 760-810-8912
 John Quinn- 760-364-9264
 Krystale Jones- 760-821-5149
 Maria Deltoro- Palmer- 760-992-6069
 Nancy Zanin- 760-401-9639
 Patricia Copland- 760-910-9118
 Tabitha Ohara- 760-927-5219
 Teresa Soto-Sanchez- 760-368-7904

MOUNTAINS

Carolyn Bateman- 909-585-3451
 Carrie Parmenter- 760-220-2570

NEEDLES

Jodie Staniforth-760-628-8200
 Lynne Phillips- 760-335-8825 / 928-444-7175

RANCHO CUCAMONGA AREA

Emma Cardenas- 909-952-0677
 Lourdes Sevilla- 909-275-0822
 Maricela A. Perez- 909-917-5521
 Tina Lopez- 909-355-2100

SAN BERNARDINO AREA & SURROUNDING CITIES

Abigail Rodriguez- 909-809-8269
 Annie King- 909-282-5449
 Athea Davis- 909-883-6349
 Carol Cole- 909-882-4417
 Cathy Velasquez- 909-381-1924
 Charlotte Jackson- 909-806-6367
 Debbie Venable- 310-597-1844
 Dominga Palomares - 909-795-6052
 Fannie Griffin- 909-356-0889
 Irene Morgan- 714-396-8240
 Jeanice Jeters- 909-763-3224
 Leba Templeton- 909-265-8017
 Lillian Zuniga- 909-820-7186
 Linda Brooks- 909-232-5070 / 909-222-4229
 Loretta Collier- 909-862-8345
 Loretta Glen- 909-890-6836
 Maritza Engelsman- 909-795-0742
 Martha Crosthwaite- 951-306-7304
 Martha Singleton- 909-747-2818
 Mary Gillion- 909-246-0474
 MaryAnn Andrew- 909-389-4689
 Patricia Sullivan- 909-520-4136
 Pauline Shipp- 909-907-2299
 Roma Murphy- 909-644-2834
 Sandra Soto- 909-874-3812
 Yotashiko Tucker- 909-269-5032



If you would like to be put on Private Pay List please contact the PA Newsletter Department.





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IHSS Public Authority

TOLL FREE **866-985-6322**
Or **909-386-5014**

Registry: *Press 4*

Benefits: *Press 5*

Fingerprints: *Press 6*

Paychecks: **800-722-4595**

FAX: **909-891-9130**

686 East Mill Steet
San Bernardino, CA 92415-0034

Visit us @

<http://hss.co.san-bernardino.ca.us/PA/>

We are going
green with our newsletters,
and will no longer be mailing
them out.

If you wish to receive an electronic
copy of each forthcoming newsletter,
please send an email to
Jessica.Hoier@hss.sbcounty.gov.

