



IHSS Public Authority

People Helping People



Volume 8

Issue 3

Fall 2012



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Executive Director



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NOVEMBER IS NATIONAL CAREGIVER APPRECIATION MONTH...

The Public Authority is proud to announce the 7th Annual National Caregiver Appreciation Day (NCAD) events. We know that IHSS Providers work hard year-round.

The goal of these events is to provide caregivers with educational information, training, respite time and refreshments. This is an opportunity for us to say "Thank You" for the excellent job performed.

This experience will allow caregivers to provide better care of themselves as well as the Elderly and Disabled consumers they care for throughout San Bernardino County. Please check inside this issue to find details of these years NCAD events.

AROUND THE STATE...

The State budget was approved on time this year. The Legislature extended the 3.6% across the board reduction. Clients saw a small increase in hours for the month of July with a quick reduction in August.

In the previous newsletter, I mentioned that the Duals Demonstration project was submitted to the legislation to pilot in 4 counties with a possible extension to ten. The legislature approved (contingent on federal approval) the duals demonstration project now known as the Care Coordination Initiative. The Initiative was approved for eight counties and San Bernardino County is one of them.

Currently the County and the Public Authority are working with the Inland Empire Health Plan and Molina Health-care to develop the program and its implementation.

More to come on this...





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National Caregiver Appreciation DAY



Observed every November - is a nationally recognized time to draw attention to the challenges facing caregivers, address care giving issues and increase community programs that support caregivers. This year the Public Authority will be hosting its 7th Annual Caregiver Appreciation Day for IHSS and Public Authority Caregivers in order to show our appreciation for all the hard work and dedication caregiver's offer.

You're Invited!!

Choose from 3 different locations

November 1st, 2012

Yucca Valley Community Center in the city of Yucca Valley

November 7th, 2012

Department of Behavior Health Auditorium in the city of Rialto

November 14th, 2012

Ambassador Hotel in the city of Victorville

Event Time 9:00am - 2:00pm

**Relaxation
Techniques**

Fun

**Door
Prizes**

Food

**Live
Entertainment**

YOU MUST REGISTER IN ORDER TO ATTEND!

For information call: (909)891-9101 ☎





HEALTH BENEFITS

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If you have any questions regarding your health benefits or eligibility for health benefits, please call our benefits unit anytime. We are more than happy to assist you with any health benefits information you may need. We aim to make you more knowledgeable about the options that are available to you. Health Insurance is an important benefit and we are here as your resource for information.

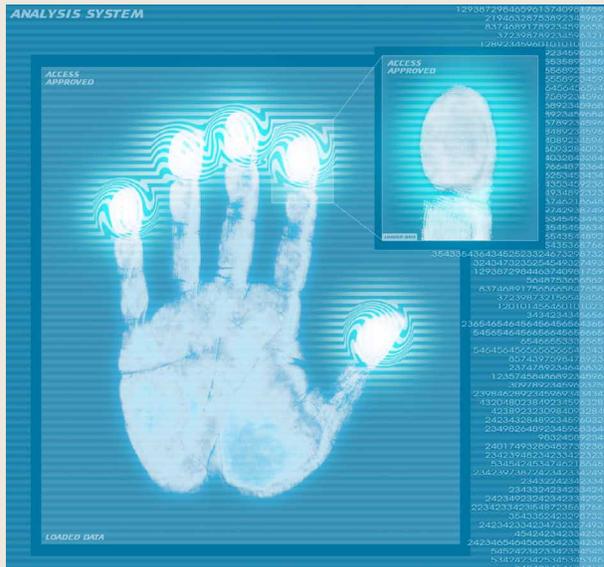
The following services are provided to you for your health care:

- Health coverage
- Health Advocate Services
 - A Pharmacy Discount Program is included at no additional cost
 - Patient Advocacy Services at no additional cost.
 - Find the right doctors, dentist, specialist and other providers
 - Schedule appointments, arrange for special treatments and tests
 - Answer questions about test results, treatments and medications
- Plus many more services 



Criminal Background Investigations

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The clearance letters for a provider's background check have changed. The letter **DOES NOT** state "Clearance Letter" anywhere on the page. Upon being cleared, you will receive a packet informing you that your next step is to attend orientation.

It will include a cover letter, a stamped computer printout page that, and an orientation schedule. Please check your mail for this packet to arrive once you have been fingerprinted. Please note that you **CANNOT** attend orientation until you have a client.

Note to Providers:

Once you clear a background check, you are not guaranteed clearance to always work for IHSS. Any subsequent disqualifying convictions will deem you ineligible to work from that point on.

The Criminal Background Investigations Unit receives subsequent arrest notifications for providers, and tracks them to determine if a conviction was made. 📧

CRIMINAL BACKGROUND CHECKS	
# of Cleared IP'S (June 1, 2012 to August 31,2012)	1477
# of IP's Disqualified (June 1, 2012 to August 31, 2012)	58

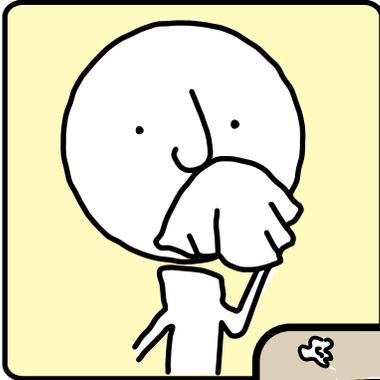




Stop the spread of germs that make you and others sick!

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Cover your Cough



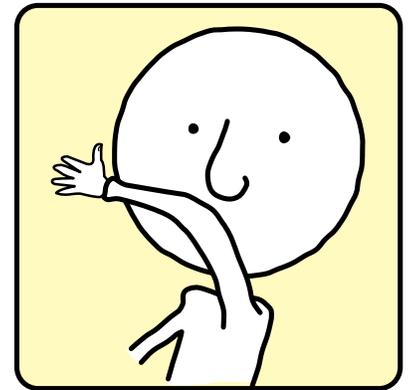
- Cover your mouth and nose with a tissue when you cough or sneeze

- Put your used tissue in the waste basket.



or

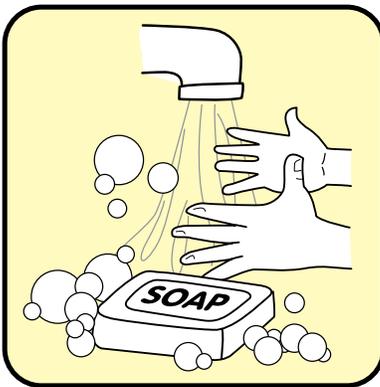
- If you don't have a tissue, cough or sneeze into your upper sleeve, not your hands.



- You may be asked to put on a facemask to protect others.

Clean your Hands

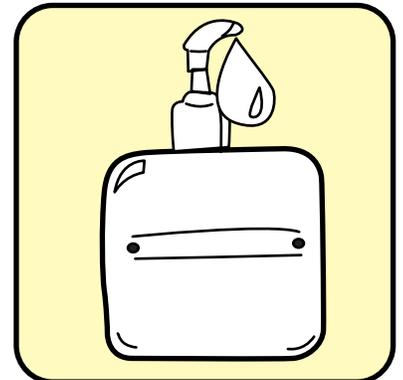
after coughing or sneezing.



- Wash hands with soap and warm water for 20 seconds

or

- If soap and water are not available, clean with alcohol-based hand cleaner.



The original information was provided by the Center for Disease Control and Prevention and adapted by the San Bernardino County Department of Public Health.



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ADVERTISEMENT



Do you need a private care provider?

We are a group of caregivers who are, or have been, available through the Public Authority Registry and are available for private pay services. Payment arrangements are made directly with us, and neither the Public Authority nor IHSS is responsible if you hire us privately.

VICTORVILLE AREA / BARSTOW

- Antionette Sylvester-760-927-9463
- Arlene Medina- 760-247-6879
- Carolyn Coley- 760-792-1485
- Cathy Shelby- 760-900-0164
- Clara Waters- 760-605-9141
- Dontee Weaver- 323-698-2639
- Edna J. White- 760-963-9534
- Estellita Mejia-760-475-7488
- Hector Salinas- 760-596-7583
- Jamie Wesley- 909-579-7869
- Julie Ararid- 760-948-8604
- Kathryn Ross- 760-780-0512/
760-780-8945
- Lillie Scarlett- 760-605-2661
- Linda Swan- 760-952-2317
- Loretta Jemison- 760-553-3667
- Maria Lopez- 760-265-5922
- Mary Martini- 760-246-5653
- Mercy Wood- 760-686-6542
- Michelle Montalvo- 760-261-9221
- Modelfa Lozano-Rodriguez-
760-261-2214
- Rene Cisneros- 760-605-9639/
760-669-5102
- Robin Calandra- 760-646-9688
- Rosa Lorenzo- 760-780-5550
- Sandra Davis- 760-964-5800
- Stella Achor- 760-552-1337/
760-951-2727
- Tunleha Hunter- 323-347-1714/
760-241-9240
- Venea Tunstell- 760-949-7177
- Verna Upton- 760-515-6270

RANCHO CUCAMONGA AREA

- Emma Cardenas- 909-952-0677

YUCCA VALLEY AREA

- Clara Jefferson- 760-820-1155
- Dora Loaiza- 760-368-8442
- Glenn Hildreth- 760-408-3522
- Heather Anderson- 760-810-8912
- Karen Cruzan- 760-401-6612
- Krystale Jones- 760-821-5149
- Maria Deltoro- Palmer 760-992-6069
- Nancy Zanin- 760-401-9639
- Patricia Copland- 760-910-9118
- Patricia Giffin- 760-401-7364
- Rebecca Bell-760-219-0519
- Teresa Soto-Sanchez- 760-368-7904

MOUNTAINS

- Carolyn Bateman- 909-585-3451

NEEDLES

- Lynne Phillips- 760-335-8825 /
928-444-7175

SAN BERNARDINO AREA & SURROUNDING CITIES

- Athea Davis- 909-883-6349
- Debbie Venable- 310-597-1844
- Dominga Palomares - 909-795-6052
- Elzena Hill- 951-361-0612
- Iren Morgan- 714-396-8240
- Leba Templeton- 909-265-8017
- Lillian Zuniga- 909-820-7186
- Loretta Scott- 909-890-6836
- Lue Sayles- 909-543-8101
- Maritza Engelsman- 909-795-0742
- Martha Crosthwaite- 951-306-7304
- Mary Gillion- 909-246-0474
- Nathaniel Larry- 951-224-7026
- Patricia Sullivan- 909-520-4136
- Pauline Shipp- 909-907-2299
- Regina Mickens- 909-268-7010
- Shirley Johnson- 909-873-8836
- Yotashiko Tucker- 909-269-5032



If you would like to be put on Private Pay List please contact the PA Newsletter Department.



ID Theft Tool Kit

Are you a victim of identity theft?

If you receive a notice from the IRS, please call the number on that notice **immediately** otherwise,

Contact the IRS at 1-800-908-4490

Fill out the *IRS Identity Theft Affidavit, Form 14039*

Credit Bureaus

Equifax

www.equifax.com

1-800-525-6285

Experian

www.experian.com

1-888-397-3742

TransUnion

www.transunion.com

1-800-680-7289

Other Resources

Visit the [Federal Trade Commission](http://www.FTC.gov) at www.FTC.gov or call the FTC toll-free identity theft helpline:

1-877-ID-THEFT (1-877-438-4338)

Visit the [Internet Crime Complaint Center](http://www.ic3.gov) (IC3) at www.ic3.gov to learn more about their internet crime prevention tips

Report Suspicious Emails

Report suspicious online or emailed phishing scams to phishing@irs.gov

For phishing scams by phone, fax or mail, call: 1-800-366-4484

For More Information

www.irs.gov/identitytheft

www.irs.gov/phishing



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Department of the Treasury **Internal Revenue Service**
www.irs.gov

Guía Útil contra el Robo de Identidad

¿Es usted víctima del robo de identidad?

Si usted recibe una notificación del IRS, responda al numero **inmediatamente**, de otro modo,

Llame al IRS al 1-800-908-4490

Por favor llene la *Declaración de Robo de Identidad* del, [Formulario 14039](http://www.irs.gov/form14039)

(Por favor escriba claramente y siguiendo las instrucciones en el dorso del formulario que se relacionan a su circunstancia pecífica.)

Burós de Crédito

Equifax

www.equifax.com

1-800-525-6285

Experian

www.experian.com

1-888-397-3742

TransUnion

www.transunion.com

1-800-680-7289

Otros Recursos

[Federal Trade Commission](http://www.FTC.gov) en www.FTC.gov

Teléfono Gratis de ayuda con el robo de identidad de FTC:

1-877-ID-THEFT (1-877-438-4338)

Visite el [Centro de Quejas de Crímenes por Internet](http://www.ic3.gov) (IC3) en www.ic3.gov para más información sobre concejos para la prevención del crimen por internet

Reporte correos electrónicos sospechosos

Reporte correos electrónicos o actividad sospechosas en línea a phishing@irs.gov

Para las estafas de phishing por teléfono, fax o correo llame al 1-800-366-4484

Para más información, visite

www.irs.gov/identitytheft

www.irs.gov/phishing



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Department of the Treasury **Internal Revenue Service**
www.irs.gov





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IHSS Public Authority

TOLL FREE **866-985-6322**
Or **909-386-5014**

Registry: *Press 4*

Benefits: *Press 5*

Fingerprints: *Press 6*

Paychecks: **800-722-4595**

FAX: **909-891-9130**

686 East Mill Steet
San Bernardino, CA 92415-0034

Visit us @

<http://hss.co.san-bernardino.ca.us/PA/>

We are going
green with our newsletters,
and will no longer be mailing
them out.

If you wish to receive an electronic
copy of each forthcoming newsletter,
please send an email to
Jessica.Hoier@hss.sbcounty.gov.

