



CDSS

WILL LIGHTBOURNE
DIRECTOR

STATE OF CALIFORNIA—HEALTH AND HUMAN SERVICES AGENCY
DEPARTMENT OF SOCIAL SERVICES



EDMUND G. BROWN JR.
GOVERNOR

URGENT MESSAGE ABOUT YOUR ELECTRONIC BENEFIT TRANSFER (EBT) CARD

You used your EBT card at a Target store between November 27, 2013 and December 15, 2013. Target has reported that, during this time, criminals had access to some customer information. We are not aware that your card has been used illegally by these criminals, but ask that you help us make sure that your EBT benefits are not stolen.

PLEASE CHANGE YOUR PERSONAL IDENTIFICATION NUMBER (PIN) RIGHT AWAY:

Call EBT Customer Service at 1-877-328-9677 to change your PIN number. You will need to have your social security number.

If you do not have a social security number, please go into your local county office to change your PIN.

You don't need to, but you can also choose to get a new card. You can get a new card by calling EBT Customer Service at 1-877-328-9677 or you can go into your local county office.

Remember, to keep your EBT card and benefits safe:

- DO NOT keep your card and PIN together. NEVER write your PIN on your card, the card sleeve or on anything you keep with your card.
- When you change your PIN you must choose a different PIN. Do not use a PIN you used before.
- When choosing a PIN, don't use number combinations like 1-2-3-4 or 1-1-1-1.

If you believe your benefits were taken from your EBT account without your permission, call EBT Customer Service at 1-877-328-9677 right away.

Thank you for helping keep your card and your EBT account safe.