County of San Bernardino
Department of Aging and Adult Services
(DAAS)

SCAM ALERT

Scam: Prescription Benefit Card Shakedown
Target: All Seniors

A company has recently been charged by the Federal Trade Commission in a telemarketing scheme that targets seniors and there are other criminals still attempting their scheme. The criminal/caller will claim that they are working with Medicare, Medi-Cal, or a private insurance company and advise that you must buy their prescription benefit card to continue receiving your existing benefits. The cards often go by the name of "RXrelief" or "YourRXCard" and are sold for approximately $299.00. **The card offers no new benefits.**

Deceptive sales representatives attempt to take payments for services you already receive!

Recommendations for protecting yourself from this type of scam include:

- Never give your personal or financial information when called on the telephone.
- Call your insurance company, Medi-Cal, or Medicare directly if you are concerned about your health care, prescription plan, or other benefits.
- Remember that private insurance companies, Medicare, and Medi-Cal do not solicit sales over the telephone.

If you think you may be a victim of a scam, contact San Bernardino County Adult Protective Services (APS) at 877-565-2020, or your local police department.