



Getting Started

With the **C4Yourself® Mobile Application**, you can create a new account or login using your existing C4Yourself® account to:

- Obtain case information
- Receive messages from your county/worker
- Receive information about important due dates
- Submit documents using your smart phone camera

Use the QR code above to download the app to your Apple or Android smart phone using your camera and a QR Code scanning application.

Participating Counties

Alpine	Modoc
Amador	Mono
Butte	Monterey
Calaveras	Napa
Colusa	Nevada
Del Norte	Plumas
El Dorado	Riverside
Glenn	San Benito
Humboldt	San Bernardino
Imperial	San Joaquin
Inyo	Shasta
Kern	Sierra
Kings	Siskiyou
Lake	Stanislaus
Lassen	Sutter
Madera	Tehama
Marin	Trinity
Mariposa	Tuolumne
Mendocino	Yuba
Merced	

<Your County Information Here/Logo>



Quick Reference Guide

C4Yourself®

Mobile Application

**On The Go
Access to Benefits.
Simplified.**



Access to Benefits. Simplified.

Access.

Signing in is easy. If you already have a C4Yourself® account you can use the same login to access your information on the go. If you forgot your username or password, you can get help right from your phone. If you don't have a C4Yourself® account, you can create one using the mobile app.*

To create a C4Yourself® account you will need the following:

- a valid e-mail address
- the name of the county from which you get benefits, and
- secret questions and answers.

*Your newly created account will also need to be registered with your county's case for you to utilize the features. You can Register with your county in [My Account](#). You will need to know your case number assigned by the county.

Actions.

My Messages

You can view and delete messages sent by the county to your account. You will also get an e-mail when a secure message has been posted to your C4Yourself® account.

My Account

You can request to Register or Deregister your C4Yourself® account with any of your cases. You'll receive a message when the county processes your request. In the Manage My Profile section, you can change your default logon setting to save your username and password so you remain connected until you logout. The C4Yourself® mobile app default security setting will be turned off for the Automatic Logon. To turn it on, you need the ability to lock the phone with a pass code.

My Benefits

You can see your CalWORKs, CalFresh, and/or Medical Benefits for the current month, along with other case information.

My Documents

You can upload documents as images from your phone's photo gallery or take a new photo of a document.

Push Notifications

You can turn on and off Push Notifications for the C4Yourself® mobile app using the phone's settings. When turned on, you will receive appointment reminders and notifications of missing documents.

Assistance.

If you are a customer and need help...

...with your case, use the [Contact Us](#) feature of the app to select your county and be connected to a representative.

...with the C4Yourself® Mobile

Application, review the FAQs and YouTube Instructional videos or use the [Contact Us](#) feature of the app.

...with your phone or service, contact your carrier/service provider.

If you are a Community Based Organization (CBO) and need help...

...with your account, CBO C4Yourself® accounts can't access any information through the mobile application. Please contact your County Representative.

YouTube Video Link and QR Code

<https://www.youtube.com/channel/UC723VtzlnFB-rgPDiZIONgg>



C4Yourself Website Link and QR Code

www.C4Yourself.com

