

## Transitional Assistance Department

### LOCATIONS

<b>Adelanto</b>	10875 Rancho Rd. Adelanto, CA 92301
<b>Barstow</b>	1900 E. Main Street Barstow, CA 92311
<b>Colton</b>	2040 W. Woodpine Ave. Colton, CA 92324
<b>Del Rosa</b>	1585 E. Highland Ave. San Bernardino, CA 92404
<b>Fontana</b>	7977 Sierra Ave. Fontana, CA 92335
<b>Hesperia</b>	9655 9th Ave. Hesperia, CA 92345
<b>Needles</b>	1090 E. Broadway St. Needles, CA 92363
<b>Ontario</b>	1637 E. Holt Blvd. Ontario, CA 91761
<b>Rancho Cucamonga</b>	10825 Arrow Rte. Rancho Cucamonga, CA 91730
<b>Redlands</b>	1811 W. Lugonia Ave. Redlands, CA 92374
<b>Rialto</b>	1175 W. Foothill Blvd. Rialto, CA. 92376
<b>San Bernardino</b>	265 E. Fourth St. San Bernardino, CA 92415
<b>San Bernardino</b>	2050 N. Massachusetts San Bernardino, CA 92415
<b>Twentynine Palms</b>	73629 Sun Valley Dr. Twentynine Palms, CA 92277
<b>Victorville</b>	15010 Palmdale Rd. Victorville, CA 92392
<b>Yucaipa</b>	32353 Yucaipa Blvd. Yucaipa, CA 92399
<b>Yucca Valley</b>	56357 Pima Trail Yucca Valley, CA 92284

**To inquire about Stage One Child Care (CC), please call our Customer Service Center at (877) 410-8829.**

## Our Mission

*The mission of the Transitional Assistance Department is to enhance the quality of life in the communities we serve by assisting individuals and families as they transition to self-sufficiency. We provide our services accurately and efficiently, with a high emphasis on integrity, respect and customer services.*



## Stage One Child Care



The Stage One Child Care (CC) program provides child care reimbursements to providers on behalf of current CalWORKs recipients who are in an approved work or training program.

Payments are reimbursed for child care services provided and are paid directly to the provider.

The Stage One CC program is funded by California Department of Social Services.

## How can Stage One Child Care (CC) help my family?

Stage One CC can help families by reimbursing most or all CC expenses when the family meets the requirements of the program. Families may be responsible for paying a small portion of the CC expense.

## Can my family be eligible for Stage One CC?

Your family may be eligible to Stage One CC if the Parent(s) are:

- Living in San Bernardino County,
- Receiving CalWORKs, and
- Participating in:
  - ◊ A Cal-Learn program (teen parent), or
  - ◊ An approved Welfare-to-Work (WTW) activity, or
  - ◊ Working.

**Note:** In a two parent household both parents must be working or in an approved WTW activity.

## What are the age limits for Stage One CC?

Stage One CC can serve children from birth through 12 years of age. (A child's special circumstances may increase the age limit).

## How can I apply for Stage One CC?

You can apply for Stage One CC by:

- Requesting CC services in a Transitional Assistance Department (TAD) office (see other side for locations),
- Phoning a TAD office, or
- Sending a written request to a TAD office.

## What do I need to do for Stage One CC?

You will need to:

- Answer questions
- Select an eligible CC Provider
- Complete forms (Parent and Provider), and
- Return verifications (Parent and Provider)



## How do I find a CC Provider?

The local Resource and Referral (R&R) can provide assistance with finding a licensed CC Provider to meet your family's needs.

The following agencies are the local R&R for San Bernardino County and the areas served:

**Pomona Unified School District Child Development Program**  
1-800-822-5777  
[www.pusd.org](http://www.pusd.org)

**Service Areas:**  
Alta Loma, Chino, Chino Hills, Etiwanda, Montclair, Mount Baldy, Ontario, Rancho Cucamonga, and Upland

**Child Care Resource Center**  
1-800-722-1091  
[www.ccrla.org](http://www.ccrla.org)

**Service Areas:**  
Remaining cities in San Bernardino County.

## What are the types of CC Providers?

Below are types of CC Providers, licensing requirements, and Provider categories:

Type of CC Provider	Licensing Requirement	Provider Category
• Academy • Center	Must be licensed	Child Care Centers
Home Day Care	Must be licensed	Family Day care
• Grandparent, • Aunt, or • Uncle, <b>only</b>  (No "Greats")	No license required as long as the Provider cares for no more than one unrelated family's children.	License-Exempt  <b>Trustline Exempt</b>
• Other relatives not listed above (great-grandparent, siblings, or cousins, etc.) • Neighbor/friend	No license required as long as the Provider cares for no more than one unrelated family's children.	License-Exempt  <b>Trustline Registry Required</b>
Before or after school program	No license required for Recreation Program	Exempt Center, or Recreation Program

A CC Provider:

- Must be 18 years of age or older,
- Provide a valid identification and Social Security number, and
- *Cannot* be a member of the CalWORKs family unit.

## What is Trustline Registry?

Trustline is a registry of License-Exempt Child Care Providers who have been fingerprinted, received clearance of his/her background, and approved by the California Department of Justice and United States Federal Bureau of Investigations.

If you select a Trustline Required Child Care Provider, they must become Trustline approved/registered before reimbursements can be made to the provider.