



C4Yourself®

Access to Benefits. Simplified.

C4yourself® is an online application that is funded in partnership with the C-IV Project, USDA Food Nutrition Services Grants, and County Medical Services Program Grant.

Presented by  
June Hutchison



C4Yourself®

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## Fast Facts:

- C4Yourself is designed to be self-service
- C4Yourself.com is available from the Internet.
- The website is available in Spanish.
- The Transitional Assistance Department (TAD) receives over 1,800 applications each week from people who complete an application using C4Yourself.com.
- The applicant's unfinished application will automatically be saved upon exiting the application.
- Applications are sent real time to TAD's C-IV System and monitored throughout the day.
- Applicants will be called during working hours by a TAD representative to complete the next steps related to their application. If no phone is provided, information will be mailed to the address provided.
- The C4Yourself website is a secure website.



## Access to Benefits. Simplified.

C4Yourself<sup>®</sup> is an online application system that allows you to apply for benefits. This is a secured site and all your information will be private and safe.

### C4Yourself California Counties

[Click here](#) for a map and listing of all C4Yourself counties where you can send your application.

#### Announcements

CalWORKs 8% grant reduction begins 7/1/2011. [Click here](#) to read more.

### Apply for Benefits

[Click here](#) to start an application.

Cash Assistance



[\(read more\)](#)

Food & Nutrition



[\(read more\)](#)

Medical



[\(read more\)](#)

### My C4Yourself

If you have already created a C4Yourself account you can log in by clicking the links below.

- [Check Messages](#)
- [View Forms](#)
- [Check Benefits](#)
- [View Things To Do](#)
- [Open Saved Applications](#)



[Click here](#) to see your remaining EBT balance.



[Click here](#) to access questions and answers.

- CA Counties
- Announcements
- Information about programs
- My C4Yourself
- EBT Link
- FAQs
- Privacy Statement

Change Language Here



# Access to Benefits. Simplified.

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[\(read more\)](#)

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Medical



[\(read more\)](#)

Begin Application

Information about each program

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For customers who have already signed in or already have a C4Yourself account.



[Click here](#) to see your remaining EBT balance.

Customers can see their remaining cash or CalFresh benefits available on his/her EBT card.



[Click here](#) to access questions and answers.

FAQs

Current important information.

## California Counties



### Current C4Yourself Counties

Alpine	Del Norte	Inyo	Napa
Amador	El Dorado	Kern	Nevada
Butte	Glenn	Kings	Plumas
Calaveras	Humboldt	Lake	Riverside
Colusa	Imperial	Lassen	San Benito
		Madera	San Bernardino
		Marin	San Joaquin
		Mariposa	Shasta
		Mendocino	Sierra
		Merced	Siskiyou
		Modoc	Stanislaus
		Mono	Sutter
		Monterey	Tehama
			Trinity
			Tuolumne
			Yuba

### Non C4Yourself Counties

Alameda
Contra Costa
Fresno
Los Angeles
Orange
Placer
Sacramento
San Diego
San Francisco
San Luis Obispo
San Mateo
Santa Barbara
Santa Clara
Santa Cruz
Solano
Sonoma
Tulare
Ventura
Yolo

### San Bernardino



#### San Bernardino County

Transitional Assistance Department  
150 South Lena Rd.  
San Bernardino, CA 92415-0515  
<http://hss.co.san-bernardino.ca.us/HSS/>

The C4Yourself California Counties section lists the C4Yourself counties and all counties in California. As the user clicks on a county, the county's website information appears.

# Users must create a user name and password. Both are CaSe SensiTive.



Access to Benefits. Simplified.

[Home](#) | [Help](#)

English

## Login

### New User

If this is your first time accessing C4Yourself, please [register a new account here](#).

### New Community Based Organization (CBO) User

If this is your first time accessing C4Yourself, please [register a new CBO account here](#).

### Existing User

Please enter your User Name and Password in the boxes below. Click on the Next button and you will go back to the application you were completing.

User Name:

Password:

**Next**

[Forgot your Password?](#)

C4Yourself<sup>®</sup> is a registered trademark of California Statewide Automated Welfare System (SAWS) Consortium IV Joint Powers Authority. Read our [Privacy Statement](#).



Customers can get live help from TAD staff when using C4Yourself. Service hours are M-F 7:30 to 5:30. Live Chat and Call Me features will be available.



## My Messages

## My Things To Do

## My Benefits

## My Forms

## My Applications

### Key Dates in September 2009

Sun	Mon	Tue	Wed	Thu	Fri	Sat
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30			

#### Sep 07, 2009

Labor Day

#### Future Dates

#### Nov 11, 2009

Veterans Day

#### Nov 26, 2009

Thanksgiving Day

#### Nov 27, 2009

Day after Thanksgiving

#### Dec 25, 2009

Christmas Day

## Message Inbox

### Subject

### Date

[New Request for Information](#)

09/17/2009

[Remove](#)

Your worker has asked for more information to be used in your application for benefits. A new application has been created for your review with the most current data in our system. Please fill out the application to the best of your ability and send it back to your worker.

[Close](#)

Once an account has been created and linked to a case by TAD staff there are many features available to customers. The next few pages describe those features.

My Messages section includes:

- Current Month Calendar
- Key Dates
- Messages from Worker

## My Things To Do

You can use this page to renew/recertify your benefits, update, or finish/start a new application.

### Manage My Applications

[Renew/Recertify My Benefits](#)

[Start New Application](#)

[Finish Saved/Incomplete/  
Unsubmitted Applications](#)

[Add Missing Application  
Information](#)

[See Prior Applications](#)

### Manage My Forms and Status Reports

[Sign Statement of Facts  
\(SAWS 2\)](#)

[See Pending Verifications](#)

[Complete Status Report](#)

### Renew/Recertify My Benefits

[Click here](#) to complete a renewal/recertification application.

### My Things To Do section:

- Renew/Recertify benefits
- Update an application
- Finish\* or start a new application
- Complete Status Reports
- See Verifications needed

\*If the user exits C4Yourself, their unfinished application will be automatically saved.



[My Messages](#)

[My Things To Do](#)

**My Benefits**

[My Forms](#)

[My Applications](#)

## My Benefits

This page contains information related to your case(s).

Case Number	County
2299962	San Bernardino
<a href="#">▶ CalWORKs</a>	
<a href="#">▶ Food Stamps</a>	
<a href="#">▶ Medical Benefits</a>	

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My Benefits section includes:

- Case Number
- Expandable sections with information about the customer's case/programs



### My Benefits

This page contains information related to your case(s).

Case Number	County	
2299964	San Bernardino	
<b>CalWORKS</b>		
Program Status:	Denied	
Benefit Amount:		
See Remaining Balance:	<a href="#">EBT Link</a>	
Redetermination Due Month:		
Reporting Type:		
Report Due:		
Worker Name:	Worker, Super	
Worker Number:	36LS040100	
Worker Phone:	(909) 335-3368	
<b>Food Stamps</b>		
Program Status:	Denied	
Food Stamp Allotment:		
See Remaining Balance:	<a href="#">EBT Link</a>	
Authorized Representative:		
Reporting Type:		
Report Due:		
Recertification Due Month:		
Worker Name:	Worker, Super	
Worker Number:	36LS040100	
Worker Phone:	(909) 335-3368	
<b>Medical Benefits</b>		
Program Status:	Active	
Re-Evaluation due Month:	09/2010	
Report Due:	March	
Worker Name:	Worker, Super	
Worker Number:	36LS040100	
Worker Phone:	(909) 335-3368	
<b>Medical Benefits</b>		
Name	SOC Amount	Type
Santa Claus	\$1,078.00	<a href="#">Limited</a>
Santa Claus	\$0.00	<a href="#">Medicare Premium Payment</a>
Misses Claus	\$1,078.00	<a href="#">Full</a>
Misses Claus	\$0.00	<a href="#">Limited</a>
Elfie Claus	\$0.00	<a href="#">Full</a>

My Benefits section with all program information expanded for a case with:

- CalWORKs
- Food Stamps/CalFresh
- Medi-Cal.

# My Benefits

This page contains information related to your case(s).

Case Number	County
2299962	San Bernardino
<b>CalWORKs</b>	
Program Status:	Active
Benefit Amount:	\$119.00
See Remaining Balance:	<a href="#">EBT Link</a>
Redetermination Due Month:	09/2010
Reporting Type:	Quarterly Reporting
Report Due:	March, June, September, December
Worker Name:	Worker, Super
Worker Number:	36LS040100
Worker Phone:	(909) 335-3368

## CalWORKs Program Detail

- Updated Daily
- Current benefit amount
- Redetermination date
- Link to EBT website
- Reporting type and months
- Current Worker information

## ▼ Food Stamps

Program Status:	Active
Food Stamp Allotment:	\$106.00
See Remaining Balance:	<a href="#">EBT Link</a>
Authorized Representative:	
Reporting Type:	Quarterly Reporting
Report Due:	March, June, September, December
Recertification Due Month:	09/2010
Worker Name:	Worker, Super
Worker Number:	36LS040100
Worker Phone:	(909) 335-3368

### Food Stamp/CalFresh Program Detail

- Updated daily
- Current benefit amount
- Link to EBT website
- Reporting type and months
- Recertification Month
- Current Worker information

### Medical Program Detail

- Updated daily
- Re-Evaluation due month
- Mid Year Report due
- Current Worker information
- For each person
  - Share of Cost
  - Type of MC Program

Medical Benefits	
Program Status:	Denied
Re-Evaluation due Month:	
Report Due:	
Worker Name:	Worker, Super
Worker Number:	36LS040100
Worker Phone:	(909) 335-3368

Medical Benefits		
Name	SOC Amount	Type
Santa Claus	\$1,078.00	<u>Limited</u>
Santa Claus	\$0.00	<u>Medicare Premium Payment</u>
Misses Claus	\$1,078.00	<u>Full</u>
Misses Claus	\$0.00	<u>Limited</u>
Elfie Claus	\$0.00	<u>Full</u>



## My Forms

Listed below are forms that you may print, fill out, and mail FAX or drop off at your local office.

### Blank Forms

[Mail in Cover Sheet](#)

[Fax Cover Sheet](#)

[CMSP Rights and Responsibilities \(CMSP 219\)](#)

### Pending Verifications

#### Due Date

[Verification Request List](#)

10/28/2009

### Status Reports

#### Due Date

[Medi-Cal Status Report](#)

10/06/2009

### Statement of Facts

#### Due Date

You currently have no statement of facts documents.

### My Forms section includes:

- Current Forms
  - Verification Lists
  - Quarterly or Semi Annual reports
- Blank cover sheets
- Framework for future enhancements



## My Applications

### My Applications

#### Start a New Application

Click the next button to start a new application.

**Next**

#### Applications for Renewal/Recertification

You have no renewals to submit.

#### Applications Missing Information

There are no applications missing any information.

#### Previous Applications

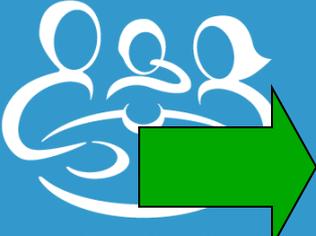
E-App Number	E-App Date
<a href="#">CIV-09-296-007557</a>	10/23/2009

My Applications section includes:

- New application
- Renew or Recertify current program application
- Revise Application previously sent
- Listing of prior applications

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Cambiar idioma: [Español](#) | [English](#)



### Apply for Benefits

[Click here](#) to start an application.

[Cash Assistance](#) [Food & Nutrition](#) [Medical](#)  
    
[\(read more\)](#) [\(read more\)](#) [\(read more\)](#)

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### Announcements

Social Security (SSA) Cost Of Living Adjustment (COLA) - Effective December 1, 2009

1 of 2

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Customer applications and data are sent real time to the C-IV System. The new applications are managed by TAD staff throughout the day.

Journal Tasks Reminders Log Out Help

Case Info Eligibility Empl. Services Child Care Resource Databank Fiscal Special Units Reports Document Control Admin Tools

New Application Case Summary Worker Assignment Customer Schedule **e-Tools** Referral

## e-Application Search

[Search](#)

**e-App Status:** Pending Clearance

**ES/IN:**

**Search By:** Case

**Application Date Range**  
**Begin Date:**    
**End Date:**  

**e-App Number:**

**e-App Language:**

**Case Number:** 2299950 [Select](#)

[Advanced Search](#)

\* - Indicates required fields

Results per Page: 25 [Search](#)

### Search Results Summary

Results 1 - 1 of 1

e-App ES/IN	Applicant Name	Application Date	e-App Status	Case Number	Programs RE
Yes	<a href="#">CIV-09-264-000036</a> SPRAT, JACK	09/21/2009	Pending Clearance	<a href="#">2299950</a>	FS, MC